

### **SCENARIO #3: EXAMPLE OF AN INEFFECTIVE INTERVIEW**

The person mistreated in this case is Shawn, a person with an intellectual or developmental disability (I/DD) who as a resident of a secure OCFS facility was physically abused. In Kimberly's interview with Shawn, she fails to follow her training where her informal interviewing style leaves her with very few details about the incident.

#### **[KIMBERLY]**

Woman presenting, 30s-40s, Black or Latine, transgender, nonbinary. Kimberly is a confident and street savvy investigator who works in tough settings yet feels comfortable in all situations. In scenario #3, she interviews Shawn about a physical abuse allegation. The investigator fails to follow training where her informal interviewing style leaves her with very few details about the incident.

**Kimberly:** What did he say? How, how, how did you know he was offended?

**Shawn:** Hit me in the face.

**Kimberly:** I'm sorry?

**Shawn:** Hit me in the face.

**Kimberly:** What, you weren't supposed to go to the bathroom or something?

**Shawn:** No, I thought that he just felt like bullshit [unintelligible]. Yeah.

**Kimberly:** Okay. So, when you went into the bathroom, he, he got upset. Now, how -- did anything -- where, where did he hit you?

**Shawn:** In the face.

**Kimberly:** Did you sustain any injuries? Was -- what happened?

**Shawn:** Just kind of [unintelligible] on my face and I have it on --

**Kimberly:** Any bruise or anything on your face?

**Shawn:** You can see it right here.

**Kimberly:** Right, right on the -- on your --

**Shawn:** Yeah, scratch --

**Kimberly:** It's like a scratch?

**Shawn:** Yeah.

**Kimberly:** Okay. And were you seen by medical?

**Shawn:** No.

**Kimberly:** You were not?

**Shawn:** No.

**Kimberly:** Okay. And who else, who else was there? What about the YDSs?

**Shawn:** Those, they left me like that.

**Kimberly:** The whole were there? What -- who?

**Shawn:** They left me like that. The staff [unintelligible]